

1. For 21VCA-E agreement, is it necessary for partners publish prices to customers?

Under the 21VCA-E agreement, partners are required to publish prices to end customers. This is a crucial step to ensure the accuracy of customer's billing. If no price increase is intended, 0% markup can be set.

2. How is the free volume calculated for CPP and RI?

CPP: Upon purchasing one unit, 744 hours of free usage per month are granted. No additional charges will generate as long as the machine's running time does not exceed 744 hours in a month.

RI: Free usage is applied hourly, with the nature of RI discounts being "use-it-or-lose-it." If the reserved resources are not utilized in a given hour, that hour's reservation will expire and cannot be carried over to following periods.

Example (VM RI):

- a. Each RI offers 1 hour of free quota per hour, thus providing 24 hours of free usage per day.
- b. Utilization Scenario: If one VM run continuously for 24 hours, its RI resource utilization is 100%. However, if one VM is not running in the first half of the day and two VMs are running in another half of that day, only one VM can utilize RI for 12 hours, while the other only have to be billed in on-demand model.

3. Differences between RI and CPP when purchasing?

Need to specify	SKU	Region	Quantity	Term	OS	Scope
CPP	Yes	Yes	Yes	Yes	Yes	No
RI	Yes	Yes	Yes	Yes	No	Yes

4. Different effective time between RI and CPP.

CPP: Effects only from the 1st day of each month.

RI: Effects immediately upon purchasing.

5. Restrictions of transferring OSPA subscriptions to 21VCA-E.

- The OSPA contract must be active or extended.
- The subscription must be active.
- The transfer must be initiated by the account administrator of the subscription.

6. Required permissions for transferring OSPA or 21VCA-E subscriptions to 21VCA-E.

Required permission for transfer requestor

The person must have owner or contributor roles for the billing account, billing profile, or invoice section. For more information, please check [Billing roles and tasks](#).

Required permission for transfer recipient

For OSPA agreements, the person must be an account owner

For 21VCA-E agreements, the person must have an owner or contributor role for the billing account or for the relevant billing profile or invoice section. For more information, please check [Billing roles and tasks](#).

7. Does 21VCA-E support retrieving billing via API?

Yes, 21VCA-E supports retrieving cost details via API. You can refer to the Public Azure documentation (<https://learn.microsoft.com/en-us/rest/api/cost-management/generate-cost-details-report/create-operation>) and need to make the following modifications:

Change the endpoint from "management.azure.com" to "management.chinacloudapi.cn".

Update the api-version from "2023-11-01" to "2023-08-01".

8. Does 21VCA-E contract mode support subscription creation via API?

Yes, 21V CA-E supports subscription creation via API using the endpoint:

<https://management.chinacloudapi.cn/providers/Microsoft.Subscription/aliases/{aliasName}?api-version=2021-10-01>.

For detailed steps, please refer to the international version of the documentation:

[Alias - Create - REST API \(Azure Subscription\) | Microsoft Learn](#).

9. Is windows server license fee included in RI purchase?

No, RI provides compute resource discounts but does not include Windows license fees. The Windows license fee will be displayed separately in billing.

10. Does savings plan support cancellation or refund?

No.

11. How can I see the notifications related to service maintenance, etc.?

Recommend to view this information in [Azure Portal](#) -> **Service Health**.

Steps as below:

- Log in to [Azure Portal](#)
- Search for **Service Health** in the search bar.
- In **Service Health** page, you can view service notifications related to your subscription.

For more information about **Service Health**, please refer to : <https://docs.azure.cn/zh-cn/service-health/overview>.

